Version	Description	Author	Date
0.1	Draft Reverse Migration Change of Service – Metering Service Process for industry consultation	MHHS Programme – Migration Design Team	13/02/2023
0.2	Updated Reverse Migration Change of Service – Metering Service Process following industry consultation	MHHS Programme – Migration Design Team	15/03/2023
1.0	Baselined following DAG approval	MHHS Programme – Migration Design Team	03/04/2023

Cover Note

This document displays the Reverse Migration Change of Service – Metering Service process*. It has been based on the MHHS BAU Change of Service – Metering Service process and any new, Reverse Migration-specific steps, are indicated in green.

This process map should be read in parallel with the relevant BPD (MHHS BPD002 – Change of Service - Metering Service (Reverse Migration)) which provides more detail on each of the steps.

*Reverse Migration can only take place via a Change of Supply and not via a Change of Service Provider, however this process is required as part of the Reverse Migration Change of Supply Process.

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MHHSP – Business Process - Key

Item	Description
(process symbol)	Process
Step 00 / Text	Task
X	Decision gateway
+	Initiate multiple steps
(box with +)	Collapsed sub-process
(message symbol)	Message
(circle)	Start BPM
(double circle)	End BPM
→	Sequence flow – Black = Process Step / Blue = DIP Output
o – – ▷	Message flow - Orange = 3rd Party / Red = TBD

Colour Code	Description
(green)	New step, required for Migration only
(red)	BAU step not required for Migration

MHHSP-BPM-002 – Change of Service – Metering Service – Reverse Migration v0.2

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Business Process Description
This BPM diagram describes the Reverse Migration 'Change of Metering Service' Business Process. For a detailed description of each step in the BPM, please refer to the accompanying Business Process Descriptions [BPD] document for this Business Process.

Actors
Incoming Supplier
Registration Service
Data Integration Platform
New MOP
Outgoing MS
Incoming DC
Outgoing Supplier
LDSO
EES

MHHS Interfaces
MHHS-IF-003 Reverse Migration Notification

Publication List
PUB-003 Reverse Migration Notification

BPM included as part of the process
MHHS-BPM-001- Change of Supply (Reverse Migration)

BPM Entry
MHHS-BPM-001-Change of Supply (Reverse Migration)

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